



**Associazione Italiana Sistemi Informativi in Sanità**  
Innovazione digitale a supporto dei Pdta

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***Convegno Annuale AISIS***  
**Innovazione digitale a supporto dei Pdta**

**Diritto alla Cura o diritto alla Privacy?**

**Alessandro Vallega**

**Security Business Developer Europe South Oracle;  
Clusit Board of Directors;  
Oracle Community for Security chairman**

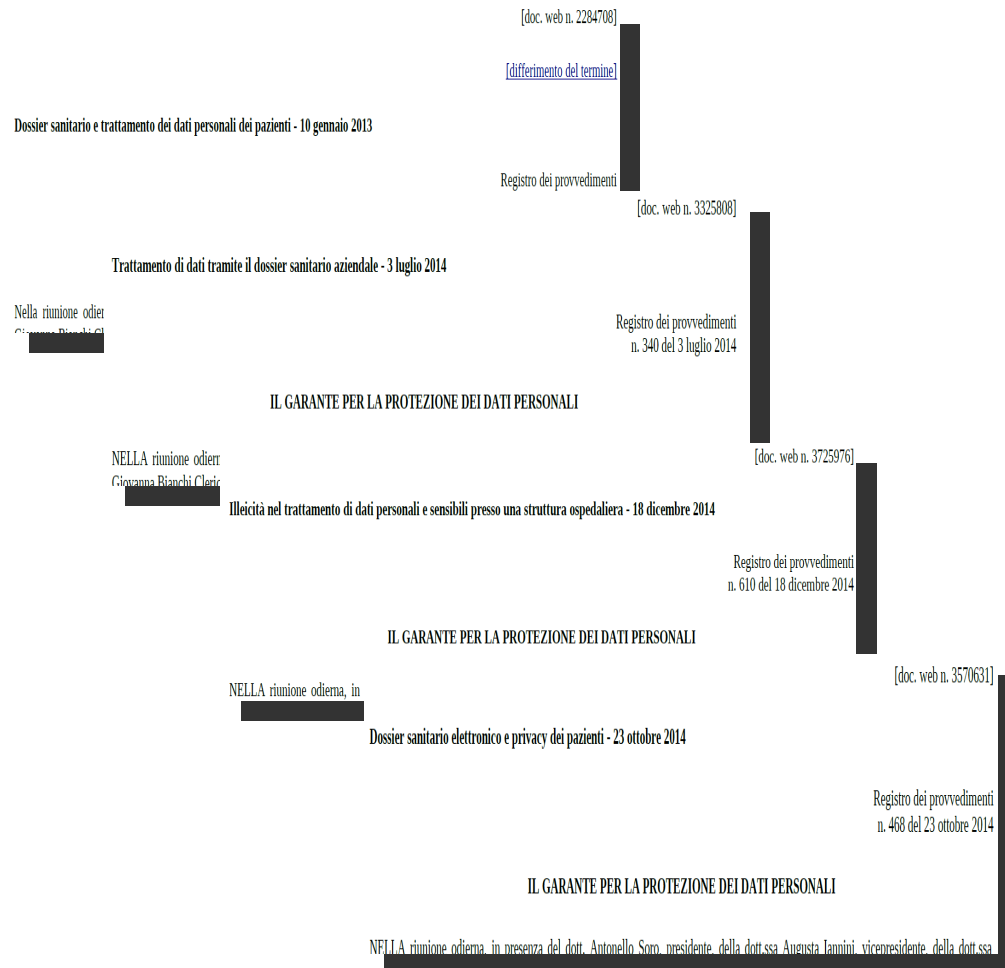
**Napoli, 22 e 23 ottobre 2015**  
**Hotel Ramada**

# Agenda

- The case of some italian hospitals and the Authority's stance
- Database Security Maturity Evaluation
- Database INsecurity practices
- Security in the Architecture

# The case of some Italian hospitals

# Inspections and decisions



- Several inspections in the last year in the healthcare sector
- Findings
  - Illicit processing of personal data
- Consequences:
  - Mandatory remediation programs
  - Fines to the hospital
  - Possible lawsuits to top management

# Common findings

- Lack in the processes related to the information provided to the data subject
- Lack in the processes related to the collection of the informed consent (in Italy must be provided in writing)
- Non restricted access to health data of the patients by different doctors, nurses and administrative personnel
  - And “Oscuramento and Oscuramento dell’Oscuramento” not implemented
- No logging of the accesses to health data\*

\* this is now regulated in the new Authority decision about Dossier sanitario



# Anticipating the EU DP Act

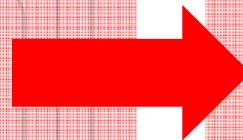
**EU Directive**  
95/46/EC



**Data Protection  
Code -  
Legislative  
Decree no.**  
196/2003



**Several Main  
Decisions**



- Key concepts of the new regulation are anticipated into the Italian law with the tool of “main decisions”; for example the databreach notification act for healthcare, telco and internet providers, and (partially) banking
- Security controls are increased in certain cases such as enhanced end to end logging to enforce accountability (banking and healthcare)



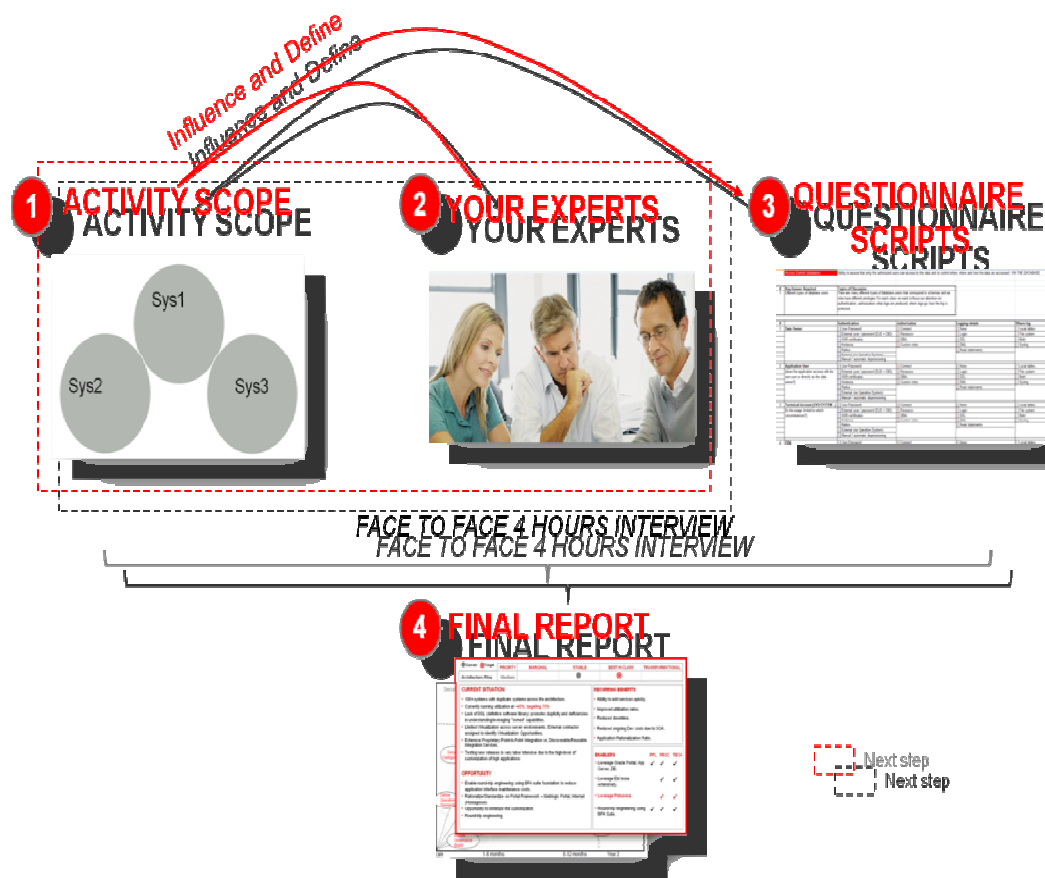
# Database Security Maturity Evaluation

# Security Maturity Evaluation

Oracle Europe best practice

Executed at 30+ Oracle largest customers in all sectors:





- Banks
- Insurances
- Telco
- Oil and Gas
- Utilities
- Hospitals
- Public Sector



**Our tool is your people!**



# Database Security Maturity Knowledge Areas

<b>DB Security</b>	<b>DB Access Control</b>	<b>Monitoring / Blocking and Audit</b>	<b>Data Protection</b>	<b>Secure Configuration</b>
	<p>Ability to assure access only to authorized users and to control when/where/how the data are accessed</p> 	<p>Ability to analyze the transactional activities (threats/blocks) and to view current transactional activities and historical information</p> 	<p>Processes and controls to secure storage, transmission and accessing of an organization's data throughout its lifecycle</p> 	<p>Process and controls to assure DB configuration for security and compliance</p> 

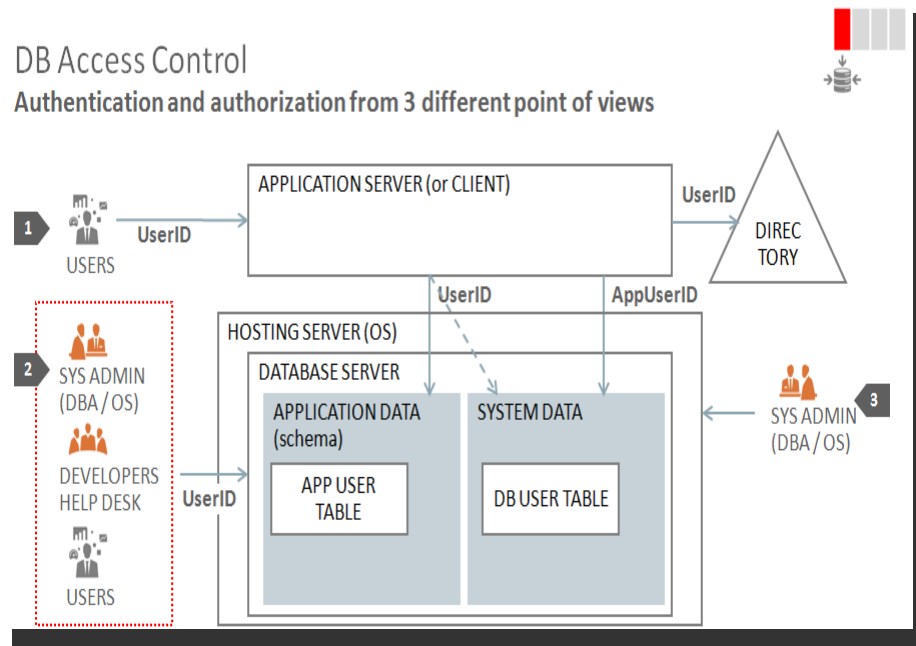
# Database INsecurity Practices



# Most Common Mistakes (1/4)

## DB Access Control

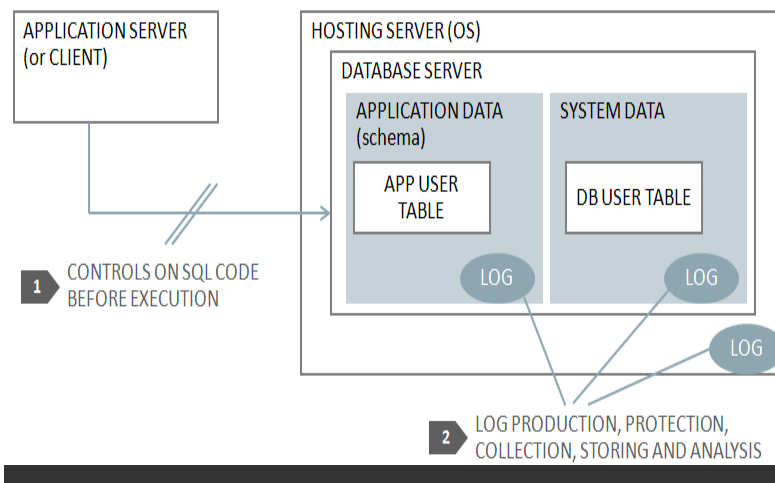
Authentication and authorization from 3 different point of views



- No distinction between Application User and Schema Owner (AC1)
- **Application user credential not protected in the application server (AC2)**
- Developers use application user credential (AC3)
- DBA do not have personal accounts and use technical accounts (AC4)
- Technical accounts defined with a human algorithm and never changed (AC5)
- End users have direct access to the DB bypassing the application (AC6)
- No lifecycle management for DB users (AC7)
- OS administrators can escalate their privileges to DBA (AC8)

# Most Common Mistakes (2/4)

Monitoring, Blocking and Auditing  
Pre and post execution SQL controls

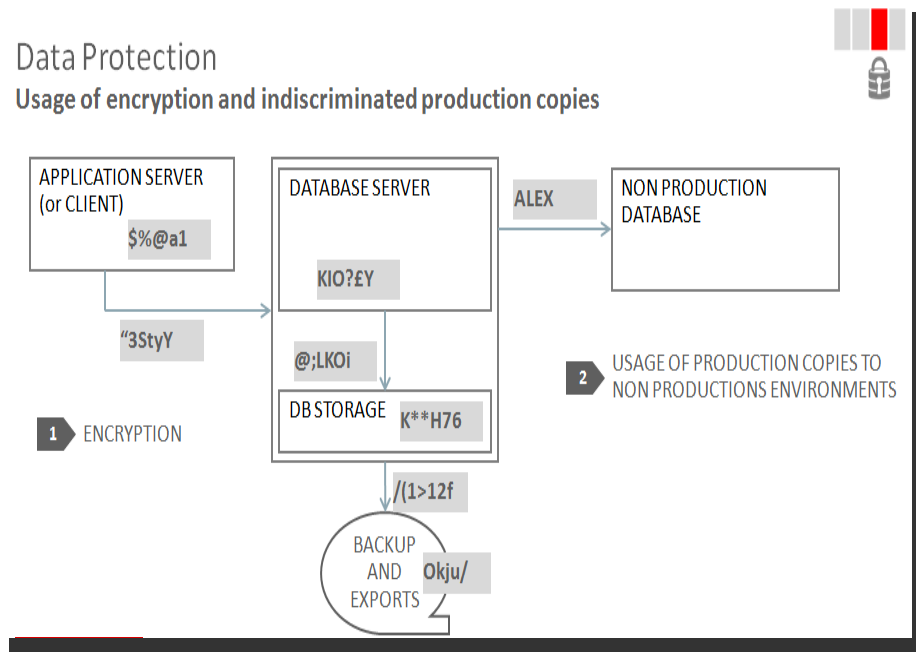


- No preventive SQL controls (LG1)
- **No or partial and inconsistent logs (LG2)**
- Logs are not analyzed (LG3)
- Logs are not managed (LG4)
- No DB user accountability (LG5)
- No end user accountability (LG6)

# Most Common Mistakes (3/4)

## Data Protection

### Usage of encryption and indiscriminated production copies

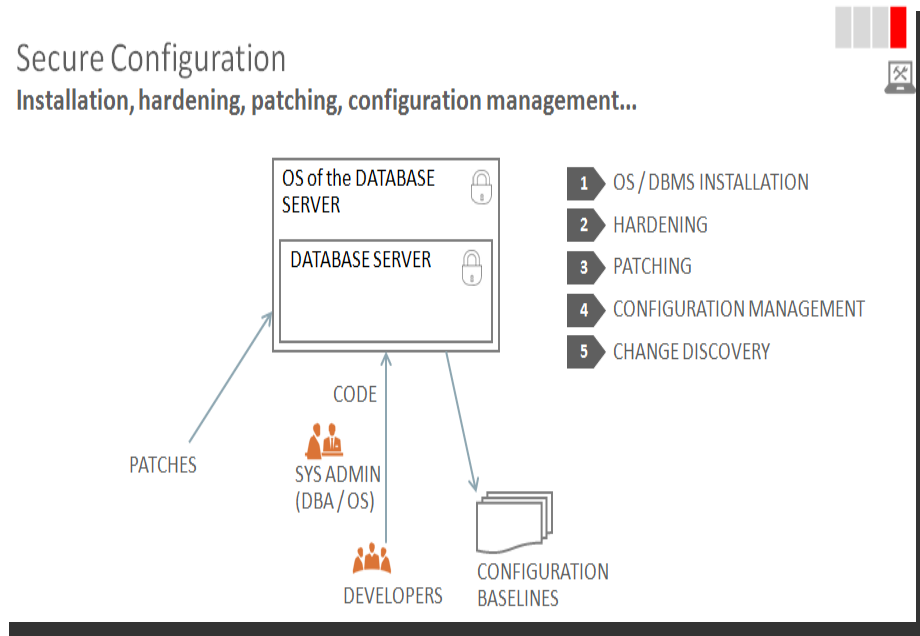


- Applications do not encrypt (DP1)
- No datafile encryption (DP2)
- No storage encryption (DP3)
- No network encryption (DP4)
- No backup / export encryption (DP5)
- Production data copied to development environments (DP6)

# Most Common Mistakes (4/4)

## Secure Configuration

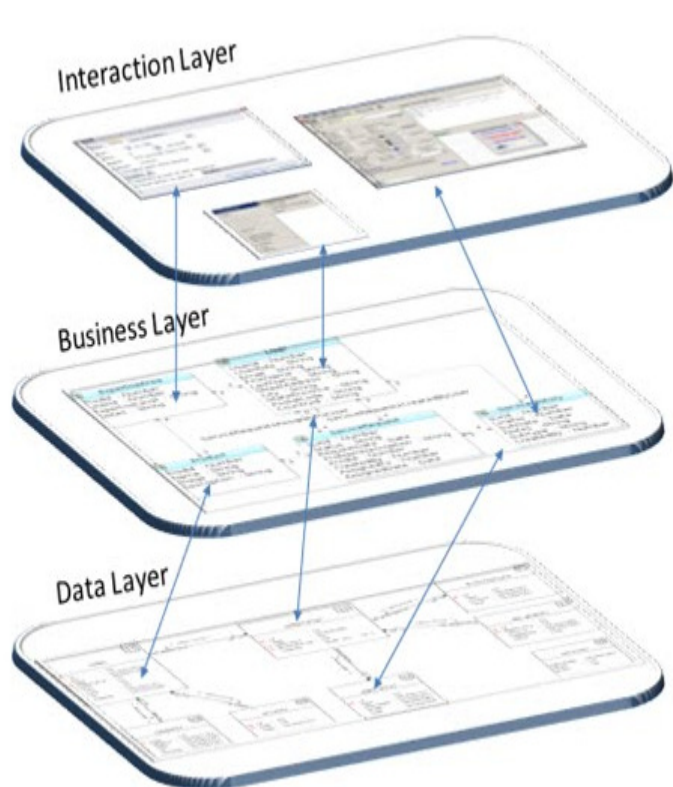
Installation, hardening, patching, configuration management...



- **Obsolete DB / OS releases (SC1)**
- **No DB / OS hardening (SC2)**
- **No patching (SC3)**
- **Poor SDLC production promotion and SoD (SC4)**
- **No production user, privileges, db objects change control (SC5)**

# Security in the Architecture

# Hospitals working in these areas

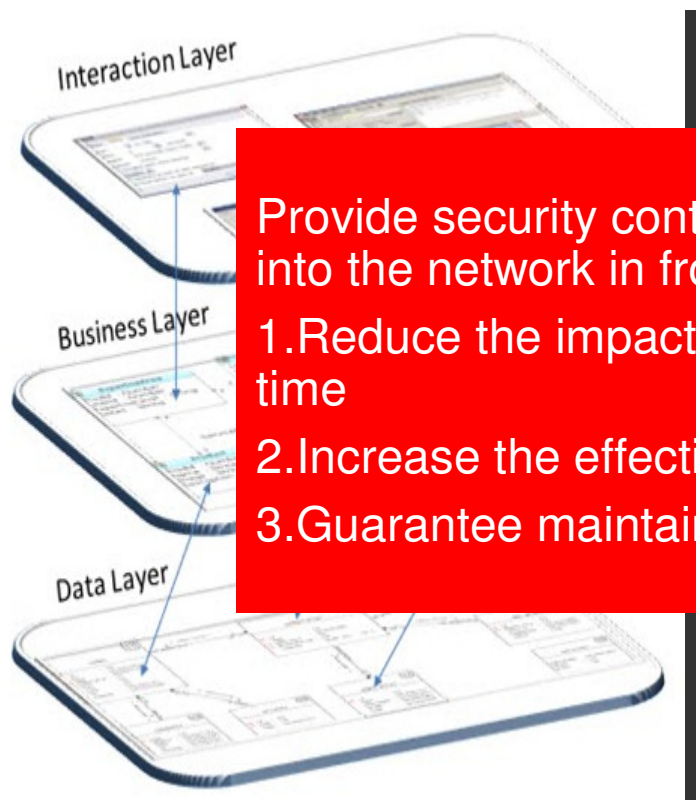


1. DB version upgrade
2. Transparent Data Encryption
3. End User Identifier
4. Enhanced Logging
5. FlashBack
6. DB User account attestation
7. DB User account centralization into LDAP
8. DB Masking
9. DB Administrator Access Control

Source: OIT Philosophy and Software Design



# Hospitals working in these areas:



Provide security controls into the database layer and into the network in front of the database allows:

1. Reduce the impact on the applications, cost and time
2. Increase the effectiveness of the security measure
3. Guarantee maintainability and future requirements

1. DB version upgrade
2. Transparent Data Encryption

8. DB Masking
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Source: OIT Philosophy and Software Design

# Contact me



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**Grazie dell'attenzione e buon lavoro**